

# OPERATIONAL STANDARDS

In order to maintain the operations of the largest water utility in Alabama, given the ever-increasing cost of water treatment and processing equipment, the Birmingham Water Works (BWW) has approved a rate increase of 3.9%, effective January 1st, 2017.

## FOR THE AVERAGE BWW CUSTOMER:



A FAMILY OF FOUR

PER DAY

**Equals an additional  
\$1.92 per month**

## ADDITIONAL REVENUE WILL ALLOW US TO:

1. Continue to providing the nation's highest quality water at affordable prices.
2. Update and upgrade our raw water treatment system infrastructure to guarantee clean, safe water for our customers well into the future.
3. Update and upgrade our technology to better serve our customers.
4. Protect the health of our water sources and remain excellent stewards of our environment.