



AGENDA FOR AN COMMUNICATIONS COMMITTEE MEETING
SCHEDULED MONDAY JULY 17, 2023 at 11:30 a.m.
Committee Members: Chairwoman Huffman, Directors Burbage and Henderson
Members of the public may listen to the meeting by calling
(888) 398-2342 Access Code: 5608731 [Public - Listening Only].

CALL TO ORDER AND INVOCATION

ROLL CALL

APPROVAL OF AGENDA

APPROVAL OF MINUTES

1. Request Committee **to approve** Communications Committee Meeting minutes held May 8, 2023.

REPORTS OF OFFICERS

- A. Committee Chair
- B. Committee Members
- C. General Manager/Assistant General Manager(s)

UNFINISHED BUSINESS

- None

NEW BUSINESS

2. Request Committee **to hear** a presentation from the Public Relations Department regarding internal and external communications.
3. Request Committee **to hear** a presentation of consulting activities from the last 100 days from CBG Strategies regarding external public relations consulting, and a progress report on the *Bill Better* Campaign.
4. Request Committee **to hear** a presentation of consulting activities from the last 100 days from o2 Ideas regarding internal communications consulting, and a progress report on employee engagement.
5. Request Committee **to hear** a presentation from HomeServe on the current service agreement and a proposal for the ServLine Program.
6. Request Committee **to recommend** to the Board **to approve** an agreement with Ring Central, for Voice-Over Internet Protocol Phone Services, at an estimated out-of-pocket cost to the Board of \$505,996.80; and **to authorize** the General Manager and or/ Assistant General Manager to execute said agreement. [NOTE: No bid required, items and services fall under the Sourcewell agreement RFP #120122].

ADJOURNMENT