



Shelby Office
 56 Kelley Lane Columbiana AL 35051
 205-669-3836



Assistance for water bills, overdue bills, or disconnected water service.

What is LIHWAP?

The Low Income Household Water Assistance Program (LIHWAP) is a temporary emergency program to help. Low-income families pay water bills.

How does LIHWAP work?

LIHWAP can assist with current bill due or a crisis situation where you are in jeopardy of losing your water service. Awards are based on income and bill.

Crisis situations include:

- Past due water bills.
- Danger of water service termination.
- Disconnected water service and needs restored.

How do I apply?

- Apply online at [LITT LITE Portal \(littliteal.azurewebsites.net\)](http://littliteal.azurewebsites.net).
- Request assistance by calling 205-669-3836.
- Apply at your local office, walk-ins accepted Mon – Thu 1-2:30.

To apply, you will need:

- ID for head of household
- Social security cards for all household members
- Proof of income for everyone 18 and over for the prior month.
- A recent water bill – Must be in your name.

Who is eligible?

- Have a current or overdue water bill.
- Have all the required documents.
- Your household income meets the following income guidelines:

Income Guidelines	
Household Size	Gross Monthly Income
1	\$1,610
2	\$2,177.50
3	\$2,745
4	\$3,312.50
5	\$3,880
6	\$4,477.50
7	\$5,015
8	\$5,582.50
Each additional person add \$567.50	

After your application is processed, you will receive notice of amount to be pledged, and a pledge will be sent to the vendor. Payment will be sent to the vendor and can take 2 months to reflect on bill.