

Dear Customer:

The Water Works Board of the City of Birmingham is committed to providing the best quality water service to you, as well as to all customers in our entire service area. As one of our customers, you are very important to us, and we wish to keep you informed of upcoming work scheduled to be performed in your area very soon.

In our continuing efforts to maintain and improve our water system, we will be replacing water mains and services in and adjacent to the roadways in your neighborhood. As with any construction project, there will be some inconveniences related to traffic, along with some water service interruptions. We apologize in advance for inconveniences you may experience, and will do our best to keep them to a minimum, as well as keep you informed of any anticipated water outages. Please understand that these projects take time, and that it is always our intention to leave your neighborhood in at least the condition we found it, if not better.

Should you have questions or concerns regarding this matter, you may contact Mr. Jay Trimm – Senior Project Coordinator, System Development Department, Birmingham Water Works Board at (205) 244-4260, or via email at: jay.trimm@bwwb.org.

Again, please accept our thanks for your patience, cooperation and understanding in this matter.